

CS063 WINCHESTER LUXURY CARAVAN

HOBURNE NAISH HOLIDAY PARK

BOOKING TERMS & CONDITIONS

1. All guests must comply with the Park Rules set out by Hoburne Naish Holiday Park. See our website for Park Rules. Hoburne Naish Holiday Park Rules take precedence over all other Terms and Conditions.
2. Strictly no smoking inside the caravan.
3. No hen or stag party groups.
4. No single sex groups (this does not apply to couples) are allowed.
5. Between 11.00 pm and 9.00 am guests are asked not make noise that is likely to cause disturbance, annoyance and/or inconvenience to the park owner, other guests and holiday home owners and their visitors at the park, eg by using musical instruments, playing loud music, excessive vehicle noise.
6. We do our best to provide the facilities as described but as in life, on occasions there may be unavoidable problems which we will try to solve to the best of our ability.
7. Sleeping arrangements will be as advertised. Further clarification should be sought at the time of booking.
8. The booking will not be firm until we receive the deposit. This is not refundable.
9. **We require the balance no later than 6 weeks before the holiday. If the balance is not received in time, the booking may be cancelled and the deposit will not be returned.**
10. If the holiday is cancelled the balance cannot be refunded.
11. Arrival time at the caravan is not before 2.00 pm and departure time before 10.00 am.
12. On your departure the caravan key(s) should be returned to the security key safe attached to the decking post near the gate.
13. If we cannot access the safe or keys are lost, there will be a £25.00 charge to remedy the situation.
14. Any damage or loss will be charged to you and will be taken from the security deposit. This will be reported to us by the housekeeper within 48 hours of leaving. This includes loss or damage associated with intruders by leaving the premises in an unsecured state at any time. The security deposit will be refundable if the caravan is found to be in good, clean order.
15. There is an additional security deposit payable if you bring your dog(s) on holiday to cover for any damage, accidents, and breakages. This deposit will be refundable if the caravan is found to be in good, clean order without any damage or loss.
16. A maximum of 2 well-behaved, quiet adult dogs is permitted.
17. We do not accept any liability whatsoever for loss or damage to personal property.
18. Use of the pools and all other facilities is at the risk of the guest.